

Ronnie Sunshines

Bushcraft Weekend

Terms & Conditions

General

Please read these terms & conditions before completing the Booking Form. These terms & conditions form the basis of the contract between Ronnie Sunshines and the client (the person signing the booking form) and cannot be varied, unless in writing by Ronnie Sunshines.

Course participants must be over 18 years of age or accompanied by an adult and agreed with Ronnie Sunshines. Course participants must have a good standard of general fitness. Ronnie Sunshines cannot be held responsible for any losses incurred as a result of failure of clients to disclose medical conditions.

Booking & Payment

1. Booking will be confirmed on receipt of a booking form signed by the client with full payment (if course begins within 6 weeks), or a deposit of 20% of the full course fee.
2. All payments must be cleared before booking is confirmed, and the course must be paid for in full 6 weeks prior to the start date of the course.
3. Ronnie Sunshines reserves the right to refuse any booking without giving a reason.

Cancellation by client

1. If the client cancels for any reason up to 6 weeks before the start date of the course, the deposit will not be refunded.
2. If the client does not pay the balance of the course fee within 6 weeks of the start date of the course, Ronnie Sunshines will consider the client to have cancelled.
3. If the client cancels between 6 weeks and 4 weeks before the start of the course, then 50% of the full payment will be forfeited. If the client cancels less than four weeks before the start of the course then 100% of the course fee will be forfeited.
4. The client acknowledges that such cancellation charges are reasonable due the need of Ronnie Sunshines to make substantial preparations in advance.

Cancellations and Alterations by Ronnie Sunshines

While Ronnie Sunshines will make every effort to run the courses as scheduled there may be circumstances (e.g. extreme weather conditions) when we are forced to cancel a course. In these circumstances, a full refund will be given, or an alternative date will be offered.

Client Conduct

1. Ronnie Sunshines expects its clients to behave in a safe and reasonable manner throughout the course, and not to jeopardise the enjoyment or the safety of other course participants. In particular:
2. No alcohol or illegal drugs are permitted, and clients must not be intoxicated at any time during the course.
3. Clients are responsible for bringing adequate clothing and equipment to the course, as per the Kit List, which will be sent to all clients prior to the course.
4. Clients must comply with all reasonable instructions and directions from the Instructors, and in particular no knives must be used until the Instructors are satisfied that the clients have been fully instructed in knife safety.
5. No fires are to be lit without the express consent of the Instructors, and fires must not be left unattended at any time.
6. Clients are requested to respect and to follow Ronnie Sunshines Environmental Policy.
7. Clients are responsible for any equipment issued to them during the course, and will be liable for loss or breakage. All equipment must be handed back in the same condition it was issued in.

Failure to comply with the above may result in removal from the course, without refund, and Ronnie Sunshines will not be liable for any subsequent losses.

Insurance and Liability

1. Ronnie Sunshines has £5,000,000 of Public Liability Insurance with a reputable Outdoors Activities insurer; a copy of the Insurance Certificate can be provided on request.
2. The courses take place in a variety of habitats, and the client acknowledges that these environments are never completely hazard free. While Ronnie Sunshines makes every effort to minimise risks, we will not be held liable for accidents, mishaps or losses that are not a result of negligence on the part of Ronnie Sunshines or for any accidents or losses which are due to client's failure to follow the instructions of the Instructors.
3. Ronnie Sunshines cannot be held responsible for any losses or damage to clients' personal belongings, clothing, money or vehicles.
4. It is the client's responsibility to ensure that they arrive at the designated meeting point in a timely manner in order to be able to join the course.
5. Therefore Ronnie Sunshines recommends that clients consider taking out their own personal insurance if they require it.
6. Ronnie Sunshines will not be responsible for any accidents or mishaps occurring to third parties taught by attendees of any Ronnie Sunshines course.

Complaints

Any Complaints should be directed in the first instance to the Instructors during the course, so that the issues can be resolved at the time. Any complaints that arise after the end of the course must be put in writing to Ronnie Sunshines within 28 days of the end of the course. Woodland Ways Ltd. will not be liable for in respect of any complaints received after this time.

Other

The Client agrees that any photographs taken by the Instructors during the course may

be used by Ronnie Sunshines in promotional material, either printed or on the Internet.